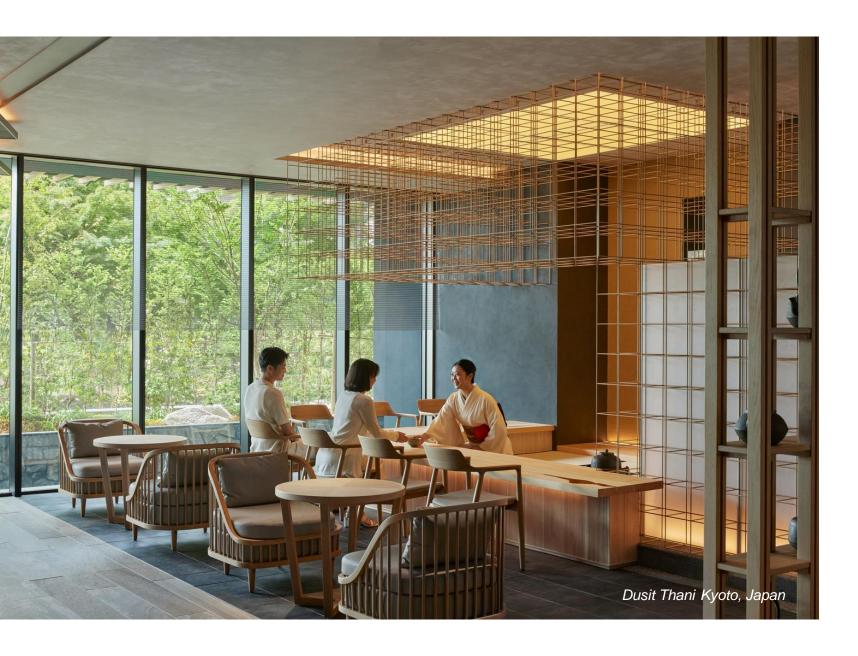


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Agenda

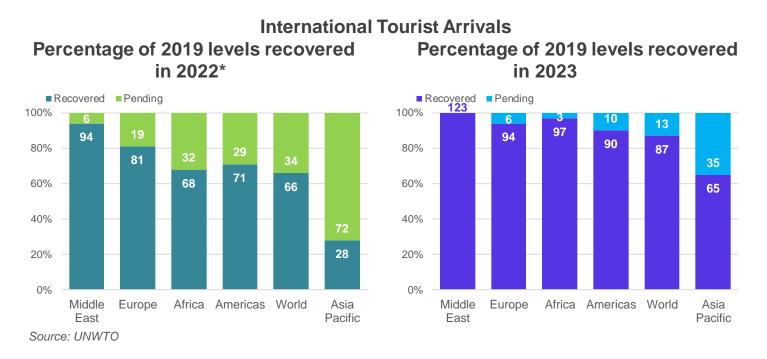
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2023 Recap

International tourism ended 2023 at 88% of pre-pandemic levels



 According to the World Tourism Organization (UNWTO), tourism demand continues to show remarkable resilience and sustained recovery, even in the face of economic and geopolitical challenges. International tourism ended 2023 at 88% of pre-pandemic levels, with an estimated 1.3 billion international arrivals.

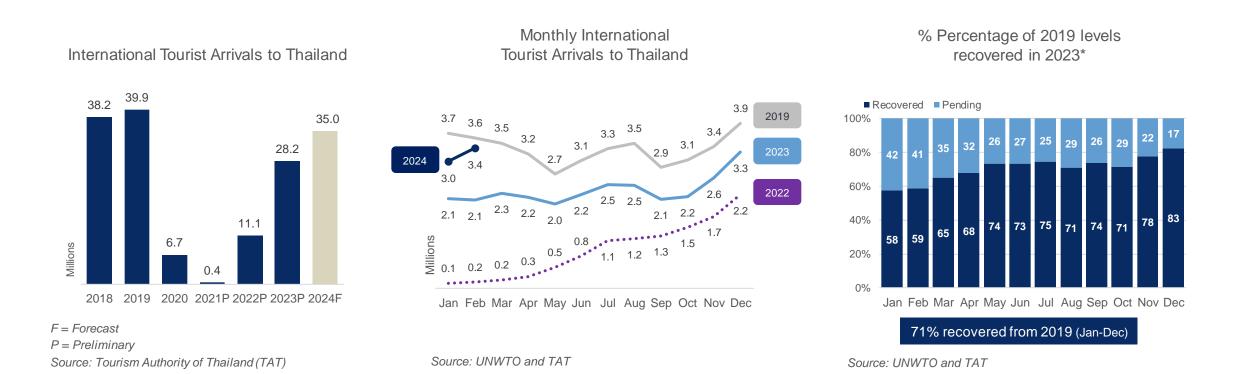


 The unleashing of remaining pent-up demand, increased air connectivity, and a stronger recovery of Asian markets and destinations are expected to underpin a full recovery by the end of 2024.

Source: UNWTO



Thailand's tourism recovery continues



 According to the Tourism Authority of Thailand (TAT), Thailand welcomed 28.2 million foreign tourists in 2023, an increase of 154% YoY, accounting for 71% of the pre-COVID-19 level. The TAT expects international tourist arrivals to Thailand to reach 35 million in 2024.

Global portfolio expanded with new hotel openings



Dusit Suites Athens, Greece (36 rooms)



Dusit Thani Himalayan Resort Dhulikhel, Nepal (64 rooms)



Dusit Princess



Dusit Thani Kyoto, Japan (147 rooms)



ASAI Kyoto Shijo, Japan (114 rooms)



dusitD2 Samyan Bangkok, Thailand (179 rooms)

Dusit Thani Mogan Mountain, Huzhou, China (22 rooms - first phase)



ASAI Bangkok Sathorn, Thailand (106 rooms) -Owned hotel



Dusit Princess Phatthalung, Thailand (78 rooms – first phase)



New destinations - Greece, Japan, and Nepal

Dusit Princess Hotel

Residences



Properties under management

57 243 12,575

Hotels Villas Rooms

10 Owned properties

Dusit Thani Laguna Phuket*

Dusit Thani Pattaya

Dusit Thani Hua Hin*

Dusit Thani Manila

Dusit Thani Maldives*

Dusit Suites Hotel Ratchadamri, Bangkok

dusitD2 Chiang Mai

Dusit Princess Srinakarin, Bangkok

ASAI Bangkok Chinatown

ASAI Bangkok Sathorn

47 Managed properties

Dusit Devarana Conghua

Dusit Thani Dubai

Dusit Thani Lakeview Cairo

Dusit Thani Abu Dhabi

Managed properties

Dusit Thani Guam Resort

Dusit Thani Krabi Beach Resort

Dusit Thani Dongtai

Dusit Thani Fudu Qingfeng

Dusit Thani Lubi Plantation Resort

Dusit Thani Mactan Cebu

Dusit Thani Residence Davao

Dusit Thani Wujin, Changzhou

Dusit Thani Sandalwoods Resort Huizhou

Shuangue Bay

Dusit Thani Wetland Park Resort Nanjing

Dusit Thani Wellness Resort, Suzhou

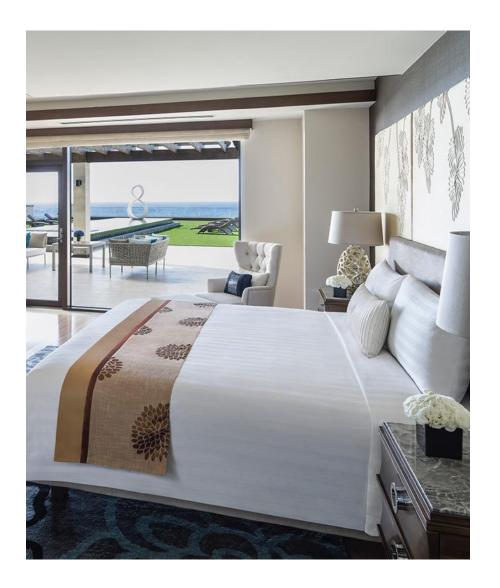
Dusit Thani Tianmu Mountain, Hangzhou

Dusit Thani Laguna Singapore

Dusit Thani Himalayan Resort Dhulikhel

Dusit Thani Kyoto

Dusit Thani Mogan Mountain, Huzhou



^{*}Under Dusit Thani Freehold and Leasehold Real Estate Investment Trust (DREIT) of which DUSIT holds a 30.20% stake As of 31 December 2023



Properties under management (Cont'd)

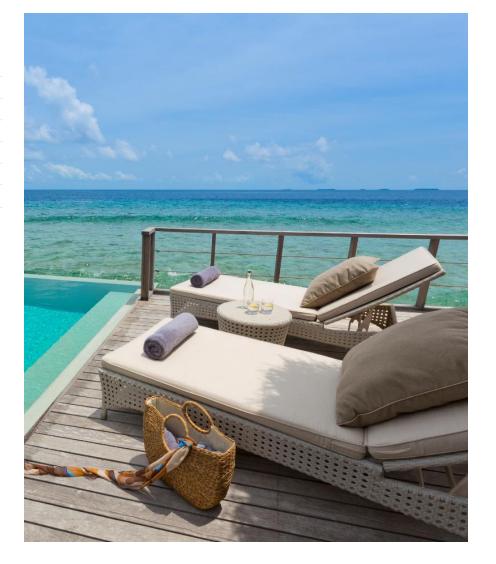
Managed properties

Dusit Suites Athens
Dusit Doha Hotel
Dusit Beach Resort Guam
Dusit Hotel & Suites – Doha
dusitD2 Fudu Binhu (Changzhou)
dusitD2 Thimphu
dusitD2 Davao
dusitD2 Salwa Doha
dusitD2 Naseem Resort, Jabal Akhdar
dusitD2 Hua Hin
dusitD2 Samyan, Bangkok
dusitD2 Khao Yai
dusitD2 Kenz Dubai
Dusit Princess Chiang Mai
Dusit Princess Moonrise Beach Resort Phu Quoc
Dusit Princess Residences Dubai Marina
Dusit Princess Hotel Residences Nairobi
Dusit Princess Kathmandu
Dusit Princess Phatthalung

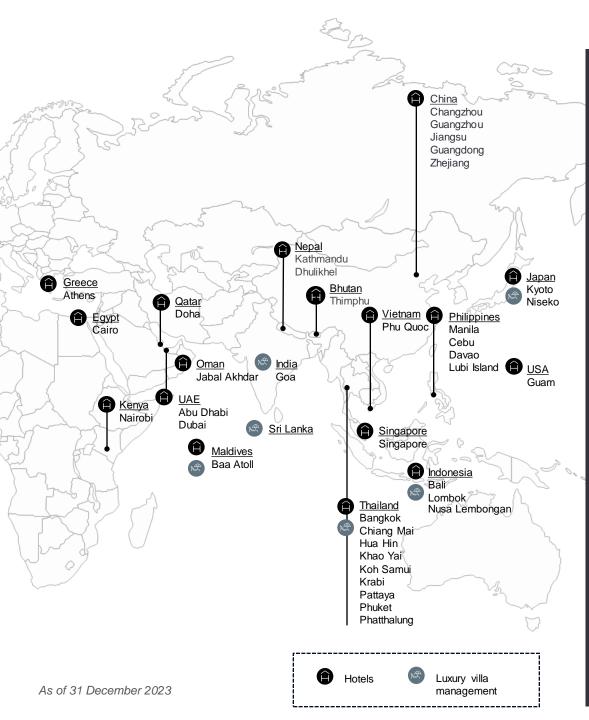
Royal Princess Larn Luang, Bangkok
Pathumwan Princess, Bangkok
Heritage Villas Zhouzhuang Managed By Dusit
ASAI Kyoto Shijo
4 White label properties
(3 in Thailand and 1 in Guam)

Luxury villas managed under Elite Havens

Indonesia	117
Thailand	62
India	32
Sri Lanka	4
Maldives	8
Japan	20



As of 31 December 2023



Our Hotel Business

We offer superior experiences across the lodging spectrum, from affordable lifestyle to bespoke villa rentals.

Our global presence:

300

Properties in key strategic locations

57 Hotels and Resorts

243 Villas

12,575

Keys in operation

Our brands:

19

Countries

60+

Hotel management projects in the pipeline



















Our Hospitality Education Business

Our full range of hospitality education programmes includes unique concepts fully integrated with industry experts

FULL DEGREE CERTIFICATE & DIPLOMA











Hospitality Higher Education Full Time & Part Time Degree Programmes (UG/ PG/ Transfer)

Online Education Programmes Professional Services Professional Programmes Short Programmes

Master Classes Services

Incubation

Collaboration with esteemed partners



.TSUJI



ALMA

• Despite the declining number of higher-degree education students, Dusit Thani College's full degree programmes have continued to attract students. However, The Food School Bangkok's pre-operating costs were no longer being capitalised since the school's opening in 4Q22, pressuring profitability during its first stage of operations.





Uplifting hospitality industry standards

Sep 2023: Unveiled an ambitious skills development initiative "Dusit Hospitality Academy" (DHA) at Bangkok and Pattaya campuses aimed at raising the bar for excellence in the service industry.

The academy's programmes are designed to give short bite-sized knowledge and training in skills development to deliver talents faster to hospitality businesses.



Nov 2023: Collaborated with the Department of Tourism to uplift standards for tourism professionals. The first ASEAN MRA on TP* assessment in Thailand has been launched at Dusit Thani College.



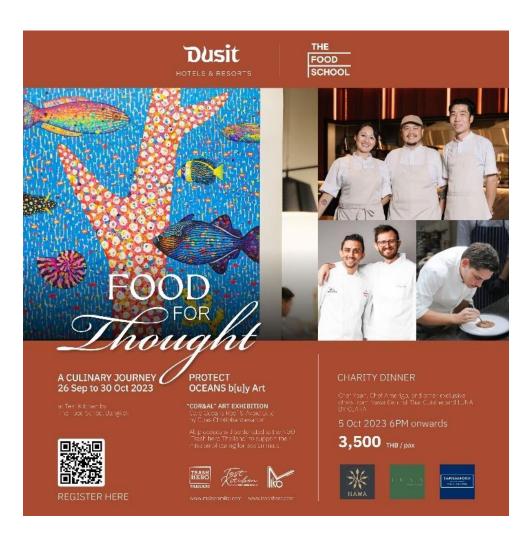
The aim is to develop standards, criteria, and guidelines for training and assessment in Thailand, and drive professional development in line with the ASEAN MRA on TP.

^{* =} ASEAN Mutual Recognition Arrangement on Tourism Professionals (ASEAN MRA on TP) is an agreement by 10 ASEAN countries to enhance the standards of Tourism Professionals and enhance job mobility among 10 countries.



Charity dinner brings sustainability to the fore





Sep 2023: 'Food for Thought: A Culinary Journey'

Bringing together renowned Bangkok-based restaurants and local artists, this exclusive collaborative charity dinner and art auction helped raise funds for 'Trash Hero Thailand' while generating awareness of ocean conservation and eco-friendly waste disposal practices.

The talented head chefs of each participating restaurant used the finest locally sourced ingredients and sustainable seafood to create exceptional dishes with minimal food waste.





Trash Hero Thailand is a registered association that leads, supports, and governs the Trash Hero volunteer movement within Thailand, working for a clean world, free from plastic pollution. It is part of the Trash Hero World (THW) network, which has been active since December 2013.



Our Real Estate Development Business

Innovative projects leverage our rich hospitality experience to generate short-term revenue



THB 46 bn mixed-use project on the corner of Silom-Rama IV roads, in partnership with Central Pattana.



• Dusit Residences and Dusit Parkside have sold approximately 76% of the saleable areas at the end of 2023 and 77% in January 2024.



THB 1.4 bn high-end condominium project in Sriracha, Chonburi, in partnership with Origin Property.





 Construction is complete. Repayment of the project finance is complete. Currently working on sale and transfer of the remaining units.

Project Information

THB 46 bn project covering 440,000 sqm of prime Estate on the corner of Silom and Rama IV roads

Dusit Thani Bangkok

- The new flagship of Dusit International
- 5-star park view hotel
- Elegant design embracing
 Thai heritage and identity
- Digital technology services
- 39 Floors, 49,500 sq m

The Residences at Dusit Central Park

- Super luxury Residences with two concepts under Dusit Residences (Refined, Timeless, Exclusive) and Dusit Parkside (Elegant, Contemporary, Curated)
- 69 Floors 50,500 sqm (Net saleable area)

Central Park

- World class retail centre with interactive retail experiences
- Iconic brands and a variety of international F&B outlets
- 8 Floors, 80,000 sqm



CENTRAL PATTANA



Central Park Offices

- The best-in-class office building with LEED certified in CBD Bangkok
- Fully equipped with functions for intelligent building
- 40 Floors 90,000 sqm

Roof Park

- Thailand's biggest roof park, 11,200 sqm (7 rai) of green space on top of retail podium
- Open space for sports, leisure activities, and special events











Our Food Business

Established in 2018 as a holding company, Dusit Foods aims to strategically invest across Dusit's food supply chain from 'farm-to-fork' with the vision of "Bringing Asian Food to the World" through natural, organic, and healthy products while supporting our local communities.



Current Investment Portfolio



Dusit Gastro

Food sourcing hub for the Dusit ecosystem and beyond. Key products: Frozen bakery, curry paste, sauce, and organic rice.



Epicure Catering & The Caterers

Leading providers of catering services to international schools in Thailand, Vietnam, and Cambodia





Bonjour Bakery Asia

French baking factory and bakery franchise business in Thailand, Vietnam, and China.



Savor Eats

New JV comprising cloud kitchen/food delivery services and a central kitchen manufacturing hub



Remark: To focus on B2B as per Dusit Foods' long term investment strategy, all KAUAI healthy restaurant branches were closed in early 2024.

As of 29 February 2024

Dusit Foods 2023 Another year of strong growth

46.5%

Food revenue growth from 2022

40,000+

Meals served per day

80,000+

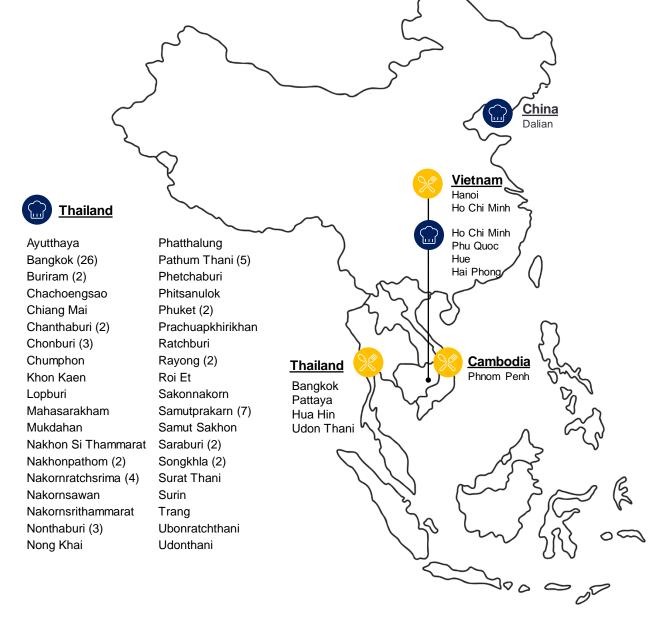
Baked products sold daily

4

Countries

90+

Bakery outlets





INTERNATIONAL











Maintaining success in school catering

Signed 12 new school contracts in 2023. Secured new school contract in Hong Kong in early 2024.

Epicure Catering & The Caterers



#1

Player with leading market share in catering for international schools in Thailand



40,000+ meals/day

Across more than 90 different schools



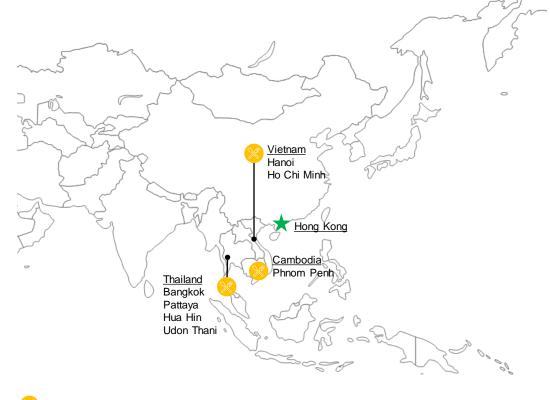
1,400+

Experienced cooks and chefs employed across 3 countries



>90%

Contract retention rate due to trusted service quality











Existing international school catering services



New school contract signed in early March 2024



bakery outlets

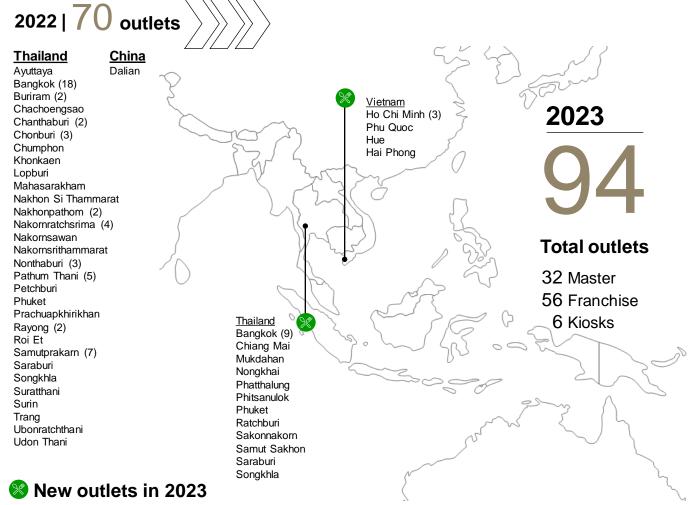




New products



เผ็ดชาระดับใหน?





More products and new B2B customers help drive business growth



Expanded bakery sourcing for B2B customers











More than 80+ B2B customers in Thailand

Launched new key products to the market



Dusit Gourmet mineral water & branded organic coconuts







Oyster Sauce, Soy Sauce, Fish Sauce 200ml and 4.5 Litre (To be launched in March 2024)

Go beyond Thailand with export of curry paste to Dusit Hotels and Resorts overseas















Qatar, the Middle East, and the Philippines in 2Q23 Japan in 1Q24

Participated in food business matching events





Revolutionizing HoReCa:
Driving growth through food
solutions and MarTech



Dusit Gastro co-organized an event with **BUZZEBEES**



'Pinto Hub' makes its debut



After a one-year online pilot launch of its central kitchen and cloud dispensing network business, Savor Eats has officially launched the 'Pinto Hub' brand in 1Q24.





More than 20+ SME partners



More than 60+ SME menus



7 dispensing pods to be opened in March 2024. More than 40+ pods in the pipeline.



































Dusit Sustainability

Dusit's sustainability journey







- Greener boiler at Dusit Thani Hua Hin
- Contract for solar PV installation at Dusit Princess Srinakarin and Dusit Thani College – to be installed in 2024

Zero food waste to landfills

- Composter machine at Dusit Thani College
- Collaboration with neighbouring café for food composting at The Food School



Eliminate single-use plastic

- New standardisation for room amenities (liquid hand soap to replace bar soap); and
- Takeaway food containers (biodegradable)

Locally sourced and organic produce

- Donated a new milling machine to Huai Thab Thun, a Community Enterprise suppling organic rice to Dusit properties in Thailand.
- More organic produce young coconuts

Supplier code of conduct

Issued Supplier Code of Conduct

Embed human rights across business operations

Grievance &

Human Rights

- Diversity, Equity, Inclusion & Belonging (DEI&B) campaign
- Enhance understanding through e-learning
 - Sustainability courses
 - Other courses, e.g. data privacy



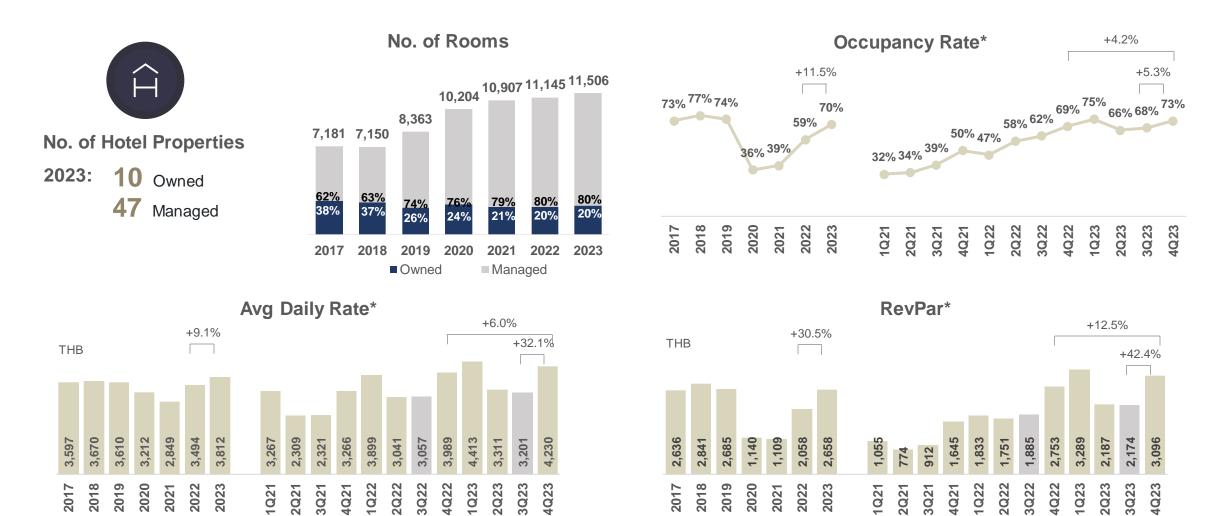
New group-wide programme

to drive sustainability initiatives across all operations.

Financial Results



Strong RevPar growth of 30.5% YoY in 2023

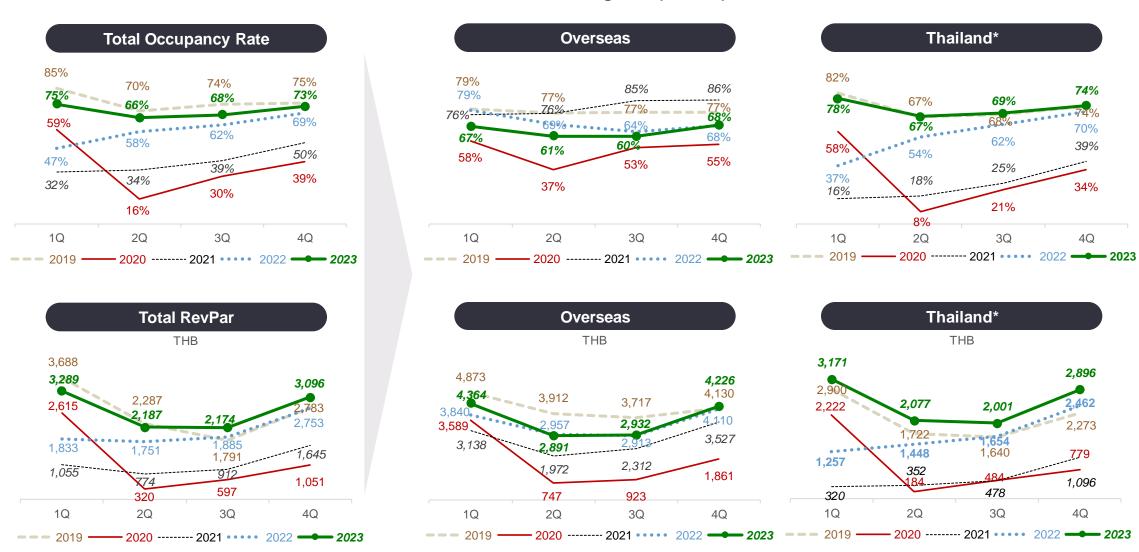


Remark: *Owned hotel stats. For comparison purposes, owned hotel stats in 2017 exclude Dusit Princess Korat (divested at end-2017). Owned hotel stats in 2018, 2019, 2020, 2021, and 2022 exclude Dusit Thani Bangkok (closed in 1Q19), Dusit Suites Hotel Ratchadamri Bangkok (new investment in 2Q19), ASAI Bangkok Chinatown (opened in 3Q20), Dusit Princess Chiang Mai (sale & manage back in 4Q21), and ASAI Bangkok Sathorn (opened in 2Q23).



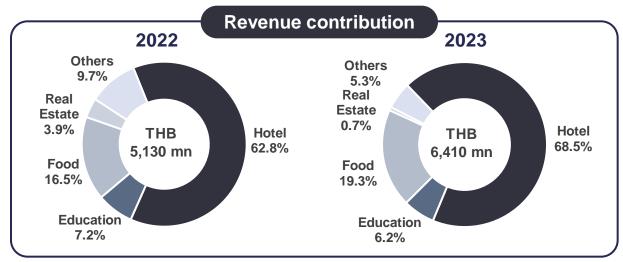
Owned hotel RevPar surpassed pre-COVID-19 level in 2H23

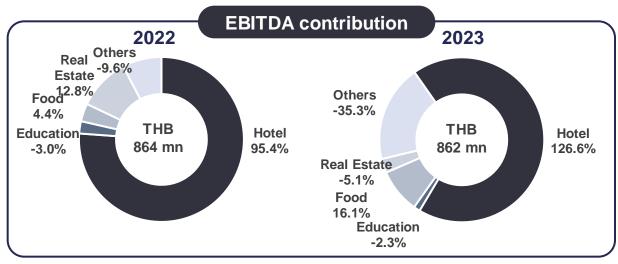
ADR of hotels in Thailand increased following the pent-up demand of Thai tourism.





Business operation continued its recovery with lower EBITDA margin





- 4Q23 marked a record quarterly total revenue of THB 1,883 mn +31.8% QoQ and 9.3% YoY due mainly to hotel business recovery driven by higher occupancy rate and ADR during the high season. Also, food business continued to grow with higher revenue from franchise bakery business and international school catering business.
- 4Q23 EBITDA was higher QoQ but lower YoY. Higher administrative expenses from business expansion, higher interest expenses, and loss of The Food School Bangkok (during its first stage of operations) led the Company to report a net loss of THB -146 mn.
- 2023 total revenue grew 25% YoY due mainly to continued hotel business recovery (30.5% YoY growth of RevPar). Food business also expanded as per the Company's strategy for business expansion and diversification.
- Although 2023 EBITDA was close to that of 2022, EBITDA margin was lower YoY. Due to the absence of THB 135 mn gain on sale of investment in associated company (from real estate development business Dusit Central Park) booked in 2022 and increased expenses as aforementioned, the Company reported a net loss of THB -570 mn vs THB -501 mn in 2022.

Remark: Non-recurring items:

2022 = Gain on revaluation of investment property (THB 100 mn), gain on sales of land (THB 68 mn), gain on measurement of other financial assets (THB 29 mn), loss on sale of other financial assets (THB 33 mn), loss sharing (THB 41 mn), severance pay (THB 19 mn), gain on write-off of right-of-use asset (THB 9 mn), and tax expense (THB 19 mn). loss on close KAUAI branches (net) THB 5 mn, loss on under accrued expense (net) THB 5 mn, loss on close KAUAI branches (net) THB 5 mn.

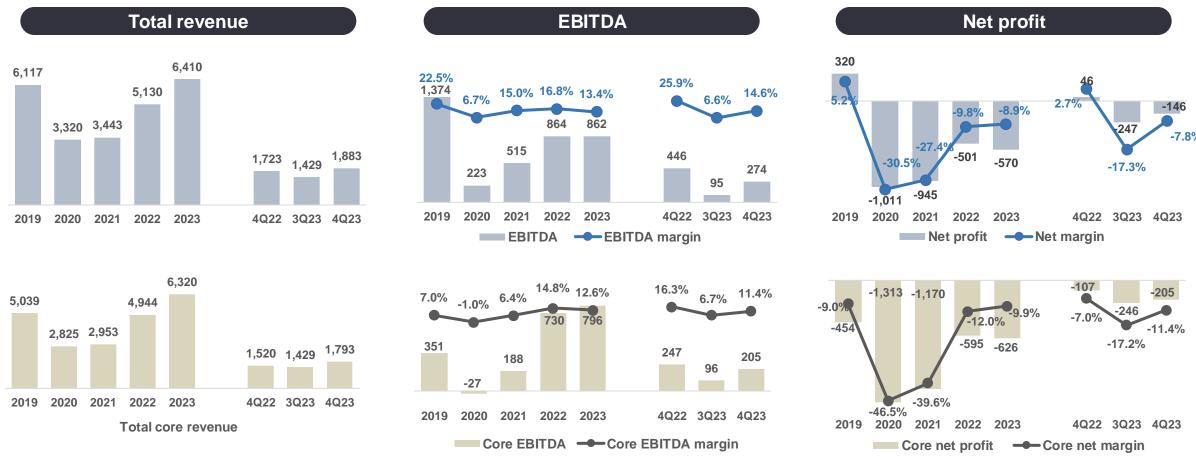
loss on IFRS adjustment (net) THB 1 mn, severance pay (THB 4 mn), and tax expense (THB 17 mn).

REIT data is included in hotel business

Core EBITDA improved QoQ thanks to seasonality



Unit: THB mn



Remark: REIT data is included in hotel business.

Non-core items:

2019 = Provision for employee benefit as per new Labour Protection Act, gain on sales of Dusit Thani Maldives, gain on sales of investment, and gain on investment reclassification

2020 = Redundancy expense from organisational transformation, gain on investment reclassification, gain on sale of investment, gain on step acquisition of subsidiary, gain on capital reduction of subsidiary

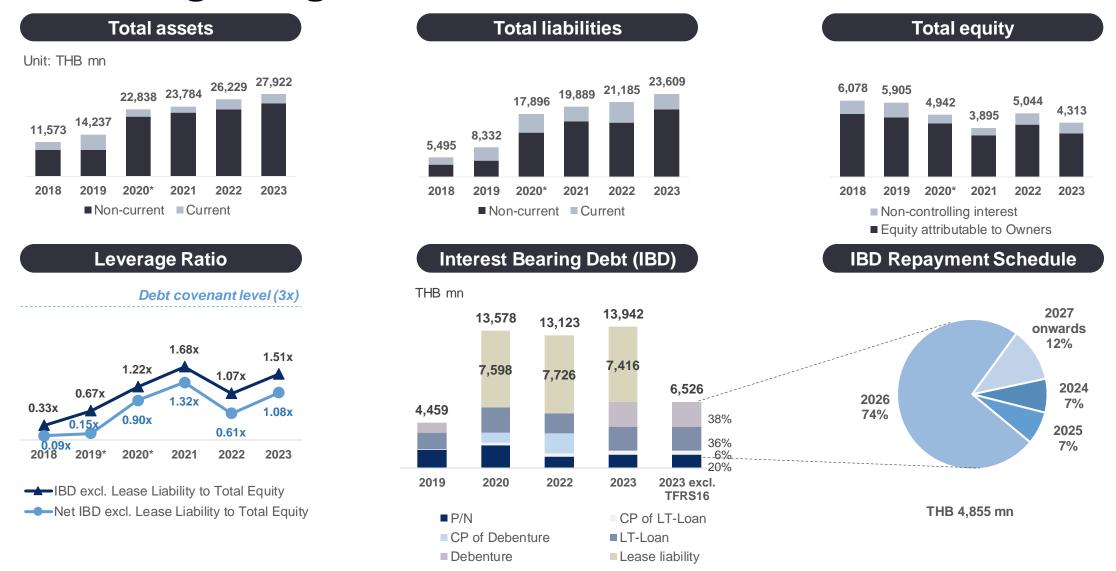
2021 = Gain on sale of other long-term investment, gain on sale of Dusit Princess Chiang Mai, gain on sales of other financial assets, gain on other financial assets revaluation, and impairment loss.

2022 = Gain on revaluation of investment property, gain on sales of land, gain on measurement of other financial assets, loss on sale of other financial assets, loss sharing, and severance pay.

2023 = Gain on revaluation of investment property, reversal of impairment loss, loss on under accrued expense (net), loss on close KAUAI branches (net), loss on IFRS adjustment (net), and severance pay 32



Increased gearing from Dusit Central Park's loan drawdown



Remark: * = Restated due to change in the accounting policy regarding measurement after initial recognition of investment property from cost model to fair value model in 1Q21 Debt covenants = IBD excluding lease liability to total equity not exceeding 3 times and Net IBD excluding lease liability to total equity not exceeding 3 times.

2024 Outlook & Guidance

Our Strategy

Focus on quality over quantity to mitigate revenue volatility and drive long-term sustainable growth

Balance

(creating a balance of income)

Balance our investment portfolio as well as our short-and long-term goals (including revenue, profits, purpose, and sustainable operations)

Expand

(increasing our global footprint)

Expand across the lodging spectrum and enhance customer experience with the four pillars of Dusit Graciousness

Diversify

(to lower investment risk)

Strengthen overall business resilience by increasing revenue and EBITDA contribution from all business units

Long-term Strategic Roadmap

2016-2018

Foundations Strengthening



Set new strategic direction

Develop new Mission, Vision and Values

Focus on key priorities

2019-2022

Restarting for The Next Normal



Invest in, and establish, new lines of business

Expand hotel operations across the lodging spectrum

Implement organisational transformation (Operations and Technology)

2023-2025

Unlock Value Creation



Opening of Dusit Central Park

Strengthen business resilience with greater revenue contribution from all business units

Balance short- and long-term revenue generation

IPO Food Business

2024 Outlook



Unlock value creation from the opening of the first phase of Dusit Central Park, ongoing hotel business recovery, and strong growth of Dusit Foods



Surpass pre-pandemic levels with plan to enhance hotel profitability

- The Tourism Authority of Thailand (TAT) targets 35 million tourist arrivals in Thailand in 2024, up by 24% on the 28.2 million recorded in 2023. According to United Nations World Tourism Organization (UNTWO), 2024 should see international tourism return to pre-pandemic levels vs 88% of pre-pandemic levels in 2023.
- The Company plans to leverage this tourism opportunity with a target of 18%-20% hotel revenue growth from 2023, driven by double digits growth of RevPar from a higher ADR and occupancy rate as well as the reopening of Dusit Thani Bangkok hotel.
- To reduce financial risk, new hotel expansion will focus on an asset-light approach. The Company plans to enhance expansion in the midscale segment for quick returns. The Company plans to open 8-10 new hotels in 2024, including one owned hotel – the new flagship Dusit Thani Bangkok – in 3Q24.

2024 Outlook (Cont'd)





Outlook for non-degree programmes remains challenging. EBITDA should return positive in 1H24.

- Education business is expected to face another challenging year with overall market slow down, particularly in terms of professional education (non-degree) programmes. Although overall industry numbers for higher-degree education have been declining, Dusit Thani College's full degree programmes have continued to attract students, as evidenced by an increase in new enrollments last year.
- In response to the challenging industrial environment, Dusit Hospitality Education (DHE) plans to focus on diversification beyond full-degree programmes towards short-term professional programmes that fit market demand. DHE also plans to balance revenue prospects against optimum resources to support high growth/profitable programmes, while disinvesting resources in poor performing programmes.
- The Company expects education revenue growth of 15% YoY driven by culinary degree enrollments and increasing revenue from The Food School Bangkok. EBITDA should return to positive in 1H24 driven by better performance of Dusit Thani College while The Food School Bangkok will remain loss making as the school requires a few years more to turn profitable.

2024 Outlook (Cont'd)





The outlook for food business is promising with a target of 30%-35% revenue growth driven by outlet expansion, new products, new customers, and new revenue streams from the central kitchen and cloud dispensing network business.

- The outlook for <u>international school catering</u> remains positive. Epicure Catering and The Caterers maintain their leading positions in the market. Epicure Catering is also exploring business opportunities by way of expanding into new channels and new international markets.
- <u>Bakery franchise business</u> (Bonjour Bakery) plans to open 10-12 new outlets in Thailand, Vietnam, and other countries in Asia, as well as grow business-to-business (B2B) sales.
- <u>Dusit Gastro</u>, a sourcing hub for Dusit Hotels and Resorts as well as non-Dusit businesses, plans to offer more stock keeping units (SKUs) and new products to the Hotel, Restaurant, and Café/Catering (HoReCa) segment in Thailand and overseas.
- <u>Central kitchen and cloud dispensing network business</u> Savor Eats plans to officially launch the Pinto Hub brand in 1Q24 with variety of product offerings from renowned small and medium enterprises (SMEs).
- Maintain target food business revenue of THB 2.5 bn by 2027, with estimated EBITDA margin of ~ 12%-15%.

2024 Outlook (Cont'd)





Dusit Central Park – a mixed-use JV project with Central Pattana

• The project timeline has been arranged with the first phase set to open in 3Q24, starting with the hotel, followed by the office building, then the retail building, and lastly the residences by 2025.

Opening target:

Hotel	3Q 2024
Office	2Q 2025
Retail	3Q 2025
Residences	4Q 2025

• The 2024 residence sales target is set at 85% of saleable areas. At the end of 2023, 76% of saleable areas had been sold. The plan is to gradually transfer the units to the unit buyers starting from end-2025.

The Hampton Sriracha by Origin and Dusit – a JV condominium project with Origin Property PCL

 Construction is complete. Repayment of the project finance is complete. Currently working on sale and transfer of the remaining units.



2024 Outlook & Guidance

Unlock value creation from the opening of the first phase of Dusit Central Park, ongoing hotel business recovery, and strong growth of Dusit Foods



Surpass pre-pandemic levels with plan to enhance hotel profitability



Outlook for non-degree programmes remains challenging. EBITDA should return positive in 1H24.



Food

The outlook for food business is promising with a target of 30%-35% revenue growth driven by outlet expansion, new products, new customers, and new revenue streams from the central kitchen and cloud dispensing network business.



development

Plan to reopen Dusit Thani Bangkok hotel in 3Q24. Plan to gradually transfer the residence units starting from end-2025.

Total core revenue growth*

~ 18% - 20% YoY

Core EBITDA margin

 \sim 14% -15% of total revenue

CAPEX excluding new investment THB 340 mn

